Digita Banking Week

Free online event | September 17-19

Transforming the future of banking.

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Program Preview



Now that we're past Labor Day, it's officially conference season in fintech and financial services. And in the run up to SIBOS and Money 20/20 sits a new event, Digital Banking Week. Instead of shlepping to Vegas or London, financial services professionals can access DBW's online-only talks by dozens of thought leaders about where the industry is headed.

Variations on a financial data theme

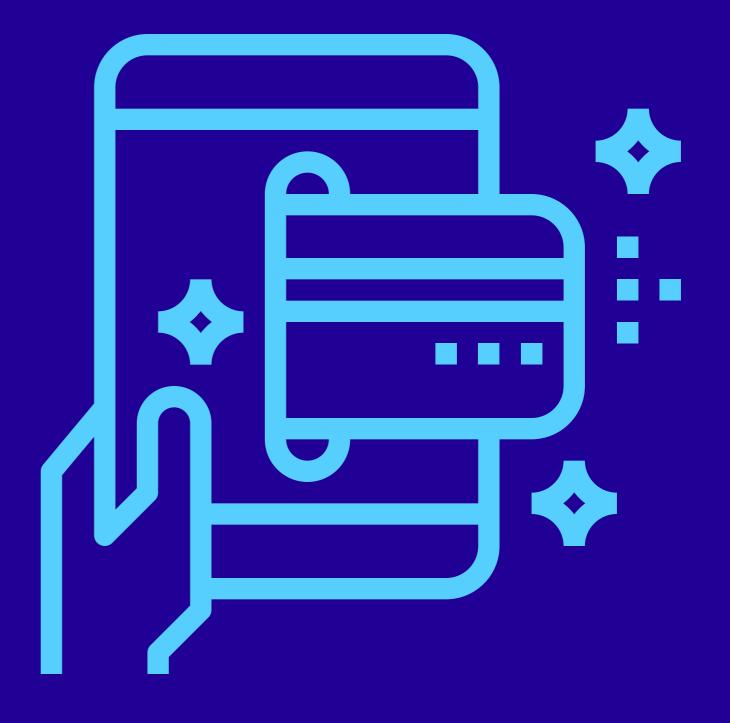
Data

A primary theme for Digital Banking Week is data's role in the entire fintech ecosystem. There are various speakers that will unpack this from different perspectives. Analytical types like Ron Shevlin, Jim Marous, Brett King, and John Maxfield have talks planned that look at how the financial ecosystem is changing and how data is the lifeblood of financial services.

Open Banking

Open Banking also runs through many Digital Banking Week sessions. That makes sense -- data and open banking go together like peanut butter and chocolate. If data is the lifeblood, open banking is the circulatory system of connected financial services firms and apps. Entrepreneur and investor Jane Barratt's session will explore the impact open banking can have on the individual. Entrepreneur Emma Steeley's background in bank transactional data should make her discussion of open banking worth watching.

Sessions worth seeing



Dan Ariely



The Behavioral Economics and **Psychology of Money, Fairness, Effort and Trust**

Kicking off September 17 and running through the 19th, DBW is headlined by Dan Ariely. The behavioral economics professor is kicking the event off with a session about the behavioral economics and the psychology of money. If you liked his books (Predictably Irrational has its own hallowed slot on the Tearsheet bookshelf), you'll find his talk insightful into how financial products and services can leverage cutting-edge science to service dedicated customers.

JD Schramm



Successful Storytelling with Statistics: Learn to craft, illustrate and share stories with data

- Following Ariely is JD Schramm. A professor at the Stanford Graduate School of Business, he lectures
- on the practical aspects of effective
- communication. He also co-founded the
- LOWKeynotes program where students create
- and deliver inspiring talks to enroll others in their
- vision to change lives, organizations, and the
- world. For financial services professionals,
- Schramm will discuss the craft of telling
- persuasive stories with data.

Donna Wels



How to justify investing in data innovation: A strategic advantage

You won't find a pedigreed marketer in fintech and financial services like Wells. From Schwab in the late nineties to stints as CMO at Intuit and Mint, she now sits on the boards of firms like Betterment, Happy Monday, and CrowdStreet. Wells' recommendation that FIs invest in data innovation to make it a strategic advantage should have them looking for their checkbooks.

Other session highlights







How a 100-year-old mission has helped USAA lead the industry Neff Hudson

We're more excited for this one than a millennial investor in the WeWork IPO because we've seen close up how USAA continues to offer its customers top-notch service while innovating product offerings. The firm combines employee and customer feedback to feed its pipeline. Hudson, who runs corporate development, is going to discuss how USAA's mission positions it at the forefront of the industry

Fintech for the aged Theodora Lau

Theo is a speaker, writer, and advisor with a focus on underrepresented demographics. Her work involved ecosystem creation focused on serving the unmet needs of consumers, particularly women and minorities. Her talk will focus on fintech for older populations -- while the entrepreneurial community churns out products and services for the younger set, the aged run the risk of being left behind.

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